How do I connect NovoPen® 6 or NovoPen Echo® Plus with my Android or iOS smartphone?

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Having trouble? Check:
Your smartphone needs to be compatible with NovoPen® 6 and NovoPen Echo® Plus.
What does your smartphone need to connect?
• be compatible with some manufacturer’s apps. Check your app manufacturer’s compatibility list.
Which apps can I use?
Some smartphones that are compatible with NovoPen® 6 and NovoPen Echo® Plus might not currently support operating systems and apps:
• iPhone 6 and 6 Plus
• Samsung Galaxy S5
• Older Android smartphones with Android version 4.4 and below
• Older Samsung and Android smartphones with Android version 7.0 and below
• Older Microsoft Windows smartphones

Tips to help you connect
• Keep the phone on a flat surface and stand the pen on top of it (for iOS phones).
• Ensure that there are no other NFC devices, such as credit or travel cards, close by when you scan the pen.
• Ensure that there are no other NFC devices, such as credit or travel cards, close by when you scan the pen.
• Check if the dose counter is at 0. It is not possible to transfer the dose log when an injection is in progress.
• If the pen has run out of battery (shows “End” or blank display) it is not possible to transfer the dose log.
• If your dose log is full, it may take more than 10 seconds to transfer all data. Moving the phone closer to the NFC spot could help speed up the transfer.
• If the pen is out of range of the NFC spot could cause the dose log transfer to be incomplete so keep the pen in the middle of the NFC spot throughout.
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• Ensure that there are no other NFC devices, such as credit or travel cards, close by when you scan the pen.
• If the phone has run out of battery (shows “End” or blank display) it is not possible to transfer the dose log when an injection is in progress.
• If the pen is out of range of the NFC spot could cause the dose log transfer to be incomplete so keep the pen in the middle of the NFC spot throughout.
• Put the pen in the middle of the NFC spot.
• Keep the phone on a flat surface and stand the pen on top of it (for iOS phones).
• If you are unsure, please refer to your smartphone instruction manual or contact your provider to confirm the NFC spot location.

Currently supported operating systems and apps:
Some smartphones that are compatible with NovoPen® 6 and NovoPen Echo® Plus might not be compatible with some manufacturers’ apps. Check your app manufacturer’s compatibility list.

Apple
iPhone 6, 6 Plus, SE, 5, 5s, 5c, 4s, 4, 3gs, 3g, 3G, iPod Touch 5, 4, 3, iPad 2, 3, 4, 5, 6
iPad Pro 11, 12.9, 10.5, 9.7

Apple Watch
Watch Series 6, 5, 4, 3, 2, 1, SE, Nike+, Sports

Google
Pixel 5, Pixel 4a 5G, Pixel 4a, Pixel 4, Pixel 3a, Pixel 3a XL, Pixel 3a, Pixel 3, Pixel 2, Pixel 2 XL, Pixel 2a, Pixel 2a XL, Pixel 2 XL, Pixel 2, Pixel

Samsung
Galaxy S20, S20 FE, S20 Ultra, S10, S10+, S10E, S9, S9+, S8, S8+, S7 Edge

Huawei
Mate 20, 20X, 40, 40E, 40 Pro, 30, 30E, 30 Pro

IQOO
IQOO 8, 8 Pro

LG
V60 ThinQ, V50 ThinQ, V40 ThinQ, V30 ThinQ, V20 ThinQ

Motorola
Edge S, Edge S Plus, One, One 2, One 3

OnePlus
OnePlus 7, 7T, 7T Pro, 8, 8 Pro, 9, 9 Pro, 9R, 8T

Redmi
Redmi K30, K30 Pro, K30 Pro Zoom, K30i, Note 8, Note 8 Pro, Note 9, Note 9 Pro, Note 9S, Note 10, Note 10 Pro, Note 10 Lite

Realme
Realme X2, X2 Pro, X2 Nano, Realme 7, Realme 7 Pro, Realme 6, 6 Pro, 6i, 5, 5 Pro, 5i, 3, 3 Pro, 3s

Vivo
V20, V19, V19 Neo, V17, V17 Pro, V17 Neo, V15, V15 Pro, V11, V11 Pro, V9, V9 Pro, V9y, Y55, Y55L, Y53, Y52, Y51, Y50, Y50 Pro, Y50s, Y47, Y45, Y41, Y40, Y31s, Y31, Y30, Y20, Y20s, Y12, Y12s, Y11, Y10, Y9s, Y9 Pro, Y9 Neo, Y9s Pro, Y9, Y7pro, Y6s, Y6 pro, Y6, Y5, Y5s, Y5 Neo

Xiaomi
Redmi Note 9, Note 9S, Note 9 PRO, Note 9 PRO MAX

Xiaomi Mi Mix 4

Which apps can I use?
If your smartphone is compatible, check the compatibility list.

Android: 10, 11
iOS: 13, 14, 15
Current supported apps:

If you have any questions relating to this information please contact your local Novo Nordisk customer service team. Information can be found here: https://www.novonordisk.com/our-products/smart-pens/novopen-6.html.