

## Information letter for HCPs regarding Novo Nordisk IT incident

Bagsværd, Denmark, 11 June 2026

### What happened

Novo Nordisk A/S recently identified an IT security incident involving unauthorised access to a limited number of internal IT systems. The incident included unauthorised access to certain personal data stored on the internal IT systems.

As we place the highest priority on security and data protection, we write to inform you that a limited amount of non-sensitive HCP-data concerning you has been copied as a result of the incident.

This letter serves as information only and there is no need for you to take any specific action as a result of the incident.

### What data was involved

The involved categories of personal data about the affected HCPs are:

- Name and registration number
- Email, phone number and WhatsApp details
- Office location

The exposure of your data does not necessarily include all categories listed above.

### What this means for you

Based on the nature of the exposed data, the potential consequences of the incident include targeted phishing attempt through e-mails, phone and WhatsApp or fraudulent communications impersonating colleagues.

We recommend that you remain vigilant against unexpected messages or calls and report any suspicious activity to us.

### What we are doing

Following the incident, we launched an investigation with the assistance of cybersecurity experts and have taken steps to address the situation. As part of our response, multiple security measures have been taken including temporarily taking certain internal IT systems offline to protect our environment. We are working to bring the affected

systems back online in a controlled and safe manner; however, we acknowledge this process takes time.

Our core business operations are not impacted and remain up and running. Protecting the security and integrity of our systems, including personal data of our employees, customers, patients and stakeholders remain our highest priority.

### **Contact**

Any questions can be directed to [privacy@novonordisk.com](mailto:privacy@novonordisk.com).